MANUFACTURER’S LIMITED WARRANTY

Your Sales Receipt is required to validate & obtain warranty services.
Your unit is warranted against internal defects in material or workmanship.
All of our earphones are warranted for 12 months. Hygiene restrictions prevent us from extending our limited warranty to wearable parts such as: Fin Ultra Ear Tips, Torpedo Earbuds, Nubs & ear inserts, etc.

The warranty is extended to the original purchaser only and does not cover the following:
- Physical abuse
- Damage from tugging or pulling
- Improper maintenance of unit
- Frayed, torn or exposed wires
- Crushing or smashing in any way, shape or form

General misuse of the item such as: Excessive voltage, tampering with the unit or repairs attempted by someone other than the manufacturer will void the MANUFACTURER’S LIMITED WARRANTY.

The manufacturer reserves the right to evaluate and refuse warranty based on their evaluation. In order to obtain warranty services, proof of purchase in the form of a SALES RECEIPT must be returned along with the product.

For Returns Dept. & Return Authorization # Call Toll Free: (888) 372-1888.
After calling, send your return along with your name address & Return Authorization number to:
The Earphone Connection, Inc.
25139 Avenue Stanford
Valencia, CA 91355

Exposure to loud noises from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the radio’s volume, the less time is required before your hearing can be affected. Hearing damage from loud noises is sometimes undetectable at first and can have a cumulative effect.

To protect your hearing:
- Reduce the volume before connecting headset or earpiece.
- Use the lowest volume necessary to do your job.
- Increase the volume only if you are in noisy surroundings.

TIP: START WITH THE RADIO VOLUME AT THE LOWEST LEVEL. The Micro Sound is unique in that the micro speaker is delivering sound directly into your ear. The sound will be different than what you have experienced with clear tubes. If you are in an area that has radio static or interference, this will be amplified with the Micro Sound. Turning up the radio volume will not eliminate this static or interference.

Follow Us.
Featuring Easy-Connect with Guide Arrows

TO CONNECT, grab the cable from the connector with the fore finger & thumb on either side of the guide arrow. Align the guide arrow with the alignment arrow on the radio adapter & gently push down.

Easy-Connect:
Guide Arrow & Alignment Arrow are lined up.

TO RELEASE, with the same two fingers grab the spring loaded metal release and pull up.

IMPORTANT: REDUCE THE VOLUME BEFORE CONNECTING YOUR EARPIECE.

FOR EAR TIP INSERTION

Attach back of the Fin Ultra™ ear tip to the micro speaker.

Curve of the wire should match the curve of the Fin Ultra™ ear tip. Swivel the speaker to match the curve.

TIP: Insert top of the ear tip deep into the upper ear crevice first, then apply the rest into the ear.

EASY-SWIVEL FEATURE MAKES EAR TIP INSERTION EASIER THAN EVER:

Place fingers on either side of cone, with the other hand gently swivel the speaker 180° rotation.

PROPER INSERTION:

Be sure to insert the flexible Fin Ultra™ deep into the crevices of the ear cartilage for a secure fit.

Let cable drape in front of body, then connect to speaker microphone. If the ear tip pops out exchange for the next size up. It should be a snug fit.

Visit our YouTube Channel: EPC Headsets for videos about Micro Sound installation.